



## QUALITY POLICY

SECONDO MONA S.p.A  
 VIA C. DEL PRETE, 1  
 21019 SOMMA LOMBARDO (VA) - ITALY  
 TEL. +39 0331 756111  
 www.secondomona.com

Secondo Mona SpA through the implementation of the Business Management System (BMS) pursues an effective and efficient business management that could ensure continuous growth of the company in the reference business.

The BMS finds application in the following field: design, manufacture, maintenance and product support of on-board and systems for aircraft and military vehicles. provision of special processes (heat, surface treatments and ndt).

For a constant growth of the BMS, Secondo Mona aims to:

- comply with all contractual commitments by guaranteeing "delivery on time, on quality, on cost";
- meet the applicable requirements;
- pursue the continuous improvement of the business management system.

The Secondo Mona SpA Quality Policy also constitutes a reference framework for setting the quality objectives set out below:

1. Secondo Mona SpA aims to **Satisfy the Needs of the Customers**. To aim for this purpose, the Organization carries out an analysis of present and future needs and implements a planning of business activities starting from them.
2. **Continuous improvement**, in accordance with the requirements of the regulations and successfully meet the Customers' needs. The activities to be carried out are the following:
  - evaluate and plan improvement actions through the definition and implementation of specific objectives and programs, with the aim of reducing the main losses
  - systematically monitor the activities and evaluate the effectiveness of the results
  - manage non-conformance outputs and / or request for corrective process actions by tracing the root cause analysis and applying appropriate corrective actions
  - technological innovation, to obtain reliable and easily controllable production solutions in the design phase, through simpler and less expensive innovative concepts
  - improvement of all infrastructures, to always keep them at the forefront from a technological point of view and ensure their proper functioning through suitable maintenance plans.
3. Encourage the **Improvement of Competence, Awareness and Organizational Knowledge**, to face the needs and trends of change, to improve increasingly complex processes and to create a coordinated and integrated way of operating.  
 This can be achieved:
  - transferring the company know-how to all the Functions
  - providing clear and detailed instructions highlighting tasks and responsibilities
  - informing all the Company Functions on the decision-making processes, on the management results, on the technological innovations, on the market trends, on the needs of the Customers
  - investing in staff training.
4. **Enhancement of Personnel** and Professional Growth. Secondo Mona SpA decides to base the performance of its business, the pursuit of the corporate scope and the growth of the Company on compliance not only with the laws and regulations in force, but also with shared ethical principles. To this aim, it has adopted a Code of Ethics to define a series of principles of "corporate ethics" which it recognizes as its own and which it requires compliance.  
 Employees are required: honesty, loyalty, ability, professionalism, seriousness, technical preparation and dedication. These are the requirements on which the personnel selection activity is based, which is always performed in compliance with equal opportunities and without any discrimination on the privacy and opinions of candidates. To motivate and enhance the Personnel, during the employment relationship, Secondo Mona SpA undertakes to promote and develop specific training programs aimed at increasing the professionalism of each employee, ensuring equal opportunities for all and avoiding all forms of discrimination.
5. **Process Monitoring**, to improve the processes that affect the performance of the company and to ensure that the organization continuously strengthens its competitiveness. The actions to be carried out can be summarized as follows:
  - verification, review and management of the risks associated with all company functions, maintaining accurate control of the processes and eliminating or mitigating conditions of uncertainty that could have negative effects on the fulfillment of contractual requirements



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- comparison between the results obtained and those planned to identify possible areas for improvement.
6. Comfortable Working Conditions, **Safety and Respect for the environment**, to guarantee the staff the "comfort" of the workplace in terms of heating, lighting, cleaning, order, health and safety and to eliminate or reduce as much as possible any negative effects caused by company activities on the environment, ensuring the compatibility with it of products, processes, materials, resources and plants and reducing residual risks to the health and safety of personnel by developing and implementing appropriate training programs and with adequate instructions and working methods.
  7. **Monitoring of Suppliers**. Secondo Mona SpA has implemented its own Quality Management System to ensure that the processes, products, and services externally provided comply with the company requirements. The organization has put in place a process to identify and manage the risks associated with procurement and has determined and applied criteria for the evaluation, selection, monitoring of performance and for the re-evaluation of external suppliers, based on their ability to provide processes or products and services that comply with the requirements.

### VISION

*To fly higher and higher in the world over 100 years of italian aeronautical history.*

### MISSION

*To improve the company processes to provide innovative and reliable aeronautical systems at a competitive cost, with full satisfaction of our internal and external customers and in continuous partnership with our suppliers.*

Date, 01.06.2022

Mauro Mariano  
Management Representative for the Quality